

Glossary

Intermodal transportation	Multimodal transportation combining different transport modes such as railroad, truck, aircraft, and ship, which enables to deliver cargoes in containers all the way to the final destination. Combining rail and ocean transportation for the trunk line transport is also expected to reduce environmental load.
UN Global Compact	A global framework aimed at realizing sustainable growth by encouraging companies/ organizations to exercise responsible and creative leadership and act as good members of society. It sets ten principles related to protection of human rights, elimination of unfair labour, response to environmental issues, and anti-corruption.
Reverse logistics	Logistics related to disposal of used products as well as return/collection of unneeded products to be reused, resold, and recycled.
Palletizer/ Depalletizer	Equipment to automatically load cargoes on pallets or roll box pallets. Depalletizer is equipment to automatically remove loaded cargoes.
Milkrun	Transportation method whereby one truck visits bases of multiple suppliers to collect production parts and deliver them to a production plant. It can not only improve transport efficiency and streamline the management of shipment receiving process at production plants but also contribute to solving environmental issues such as emissions of CO ₂ and air pollutants.
AGV	Stands for Automated Guided Vehicle. It is equipment that automatically drives and delivers pallets/roll box pallets mainly in logistics centers and factories.
CDP	An NGO established in 2000 and managed by a U.K. charitable organization, which runs the global disclosure system for investors, companies, nations, regions, and cities to manage their environmental impacts. It discloses information on global leading companies' initiatives on a universal scale by gathering information on CO ₂ emissions and climate change initiatives through questionnaires and analyzing/scoring their responses, with an aim to improve engagement in environmental issues.
CEIV Pharma	Stands for the Center of Excellence for Independent Validators in Pharmaceutical Logistics. It is a uniform international standard of quality certification for air transport of pharmaceutical products at controlled temperatures developed by International Air Transport Association (IATA).
CSV	Stands for Creating Shared Value, a concept advocated by Michael Porter, an American scholar in business management specializing in corporate competitive strategy. It refers to practices that balance activities to create economic benefits with solutions to social issues, or management strategies to achieve them.
DX	Refers to Digital Transformation. "The Guidelines for Promotion of Digital Transformations" by the Ministry of Economy, Trade and Industry of Japan define DX as "a situation where a company deals with dramatic changes in business environments, changes its products, services and business models so as to meet the demands of customers and society by taking advantage of data and digital technologies and changes its services per se, organizations, processes, corporate and business culture so that it can establish competitive advantages."

* Listed in Japanese or English alphabetical order

GDP	Stands for Good Distribution Practice and refers to appropriate distribution standard for medical supplies to ensure strict quality control. It is applied to the procurement, storage, and distribution processes of medical supplies after they are shipped to the market until they reach pharmacies, pharmaceutical distributors, and medical institutions.
RFID	Stands for Radio Frequency Identification and refers to contactless automatic recognition technology that reads information via radio waves. The use of RFID technology is expected to improve efficiency of merchandise management, expiration check at stores, and inventory management, etc. at logistics centers.
RPA	Stands for Robotic Process Automation and refers to software robotics technology that automates administrative work performed by a person using a personal computer. By registering operating procedures in advance, RPA can operate and run multiple systems just like a person does.
SCDOS	Stands for Supply Chain Design & Optimization Services and refers to the HTS Group's supply chain optimization services. They centrally manage and visualize customers' various supply chain data to support solving issues and strategy planning.
SSCV	Stands for Smart & Safety Connected Vehicle and refers to a transport digital platform that the HTS Group develops and provides to realize "sustainable transportation services" and "zero-accident society." It consists of three solutions of SSCV-Smart (order management, vehicle assignment management, and driving management), SSCV-Safety (safe driving management), and SSCV-Vehicle (optimization of vehicle management, failure prediction and preventive maintenance).
SWH	Stands for Smart Warehouse and refers to the HTS Group's logistics center equipped with advanced technologies to pursue efficiency and flexibility. The EC Platform Center in Kasukabe, Saitama Prefecture, a shared automated warehouse for EC logistics, started operation in September 2019. We will combine automation/labor-saving expertise with digital technologies to provide services standardized for each industry in addition to EC industry.
TCFD	Stands for Task Force on Climate-related Financial Disclosures. It recommends that companies, etc. disclose relevant information on their climate change initiatives that could have financial impacts on them under the four thematic areas of Governance, Strategy, Risk Management, and Metrics/Targets.
TEU	Stands for Twenty-Foot Equivalent Unit and refers to a unit of volume converted into the number of 20-foot-long marine containers.
TMS	Stands for Transportation Management System. It mainly consists of functions to support delivery planning, movement management, and driving record management.
VC21 Activities	Stands for Value Change & Creation 2021 and refers to daily improvement activities to implement the HB WAY. Its aim is that "the Company continues to grow and employees find their work rewarding." We are establishing an improvement culture through "visualization of improvement activities" and "cultivation of the culture of praise" such as exchanging ideas among employees under different themes and giving awards to excellent cases.
WMS	Stands for Warehouse Management System. It manages processes from receiving products in a warehouse to shipping them with functions such as management of receipt/inventory/ shipment/ operational progress/inventory, and preparation of slips.

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