October 26, 2017

# The 2nd Quarter of FY2017 (Ended September 30, 2017) Financial Results Briefing





# I. 1H of FY2017 Financial Results

[Summary of Financial Results]

Overview, Breakdown by Group, 1H of FY2017 Detail of Variations for Revenues/Operating Income, Overseas Results by Region, Reasons for Deviation from the Plan, Trend of New Orders/New Startups

## II. FY2017 Plan

[FY2017 Plan]

Overview, Sales Strategy, Overseas Business, Automobile Business, Heavy Machinery and Plant Logistics, Collaborative Innovation Project with **SG Holdings, Smart Logistics** 

# III. Supplementary Material

Financial Position, Cash Flows, Major Financial Indicator/Operating Expenses, etc.

(Unit: billion yen, rounded off to the nearest integer. < > parentheses are profit ratios (%))

	FY2016					
	1H		1H	Full-yea	r	
	Results	Results	YoY	vs Initial plan	Plan (Revised on Oct. 26)	YoY
Revenues	324.7	343.7	106%	104%	690.0	104%
Operating income	<4.5> 14.50	<4.1> 14.05	97%	105%	<4.3> 29.50	100%
EBIT (Earnings before interest and taxes)	<4.6> 14.90	<4.6> 15.69	105%	109%	<4.7> 32.10	102%
Net income attributable to stockholders of the parent company	<2.7> 8.86	S <2.7> 9.33	105%	106%	<2.9> 20.00	107%

<sup>\*</sup> Operating income in this document represents "Adjusted operating income."

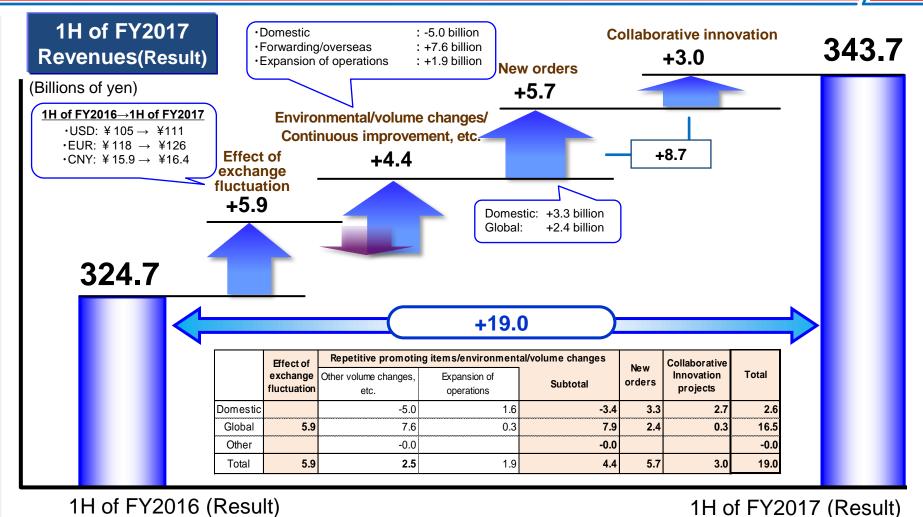


# 1H of FY2017 Results (Breakdown by Group)

(Unit: 100 million yen, rounded off to nearest integer. < >: composition ratio (%). ( ): year-on-year change)

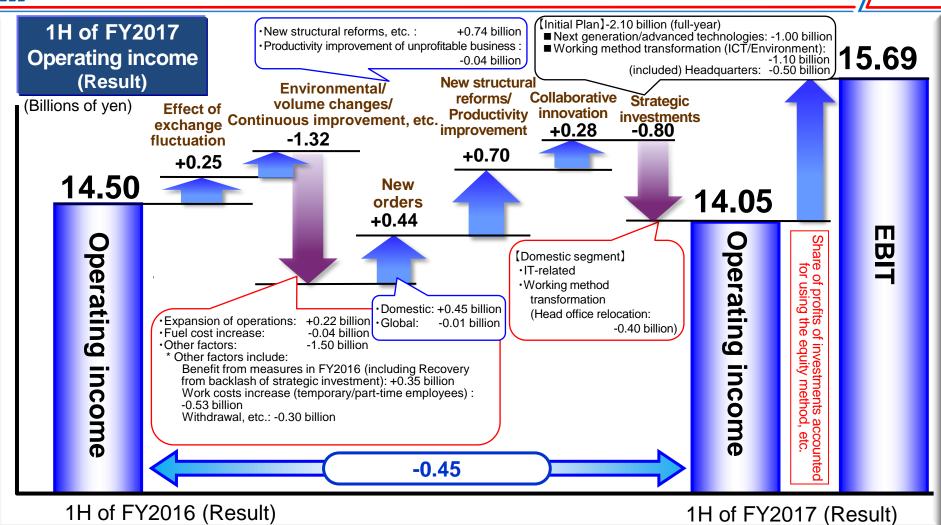
		•	Revenues			Operating	g income
				1H	YoY	1H	YoY
	Domestic lo	gistics	<58>	1,716	101%	91.2	93%
	Olah at	Overseas	<30>	880	117%	24.8	107%
Organia	Global logistics	Forwarding and others	<9>	257	109%	3.9	160%
Organic	logiotioo	Total	<38>	1,137	115%	28.7	112%
	Others (logis	stics-related businesses, etc.)	<4>	108	100%	8.2	89%
	Total		<100>	2,961	106%	128.1	96%
	Domestic logistics		<66>	352	101%	14.8	115%
Martar	Global logistics	Overseas	<34>	183	117%	2.9	63%
Vantec Group		Forwarding and others	<0>	1	82%	0.0	-
Огоар	logistics	Total	<34>	184	116%	2.9	63%
	Total		<100>	535	106%	17.6	102%
	Adjustment/Amo TEC Group, etc	ortization of customer-related intangible :.	-	-60	(-11)	-5.3	(-0.1)
	Domestic lo	gistics	<60>	2,054	101%	101.7	95%
	Olahai	Overseas	<30>	1,034	116%	Including 26.7	99%
Total	Global logistics	Forwarding and others	<7>	243	108%	upfront investment 3.9	160%
างเลเ	logistics	Total	<37>	1,277	115%	(-800 million) 30.6	104%
	Others (logis	Others (logistics-related businesses, etc.)		105	100%	8.2	89%
			<100>	3,437	106%	140.5	97%

# 1H of FY2017 Results (Detail of Variations for Revenues)



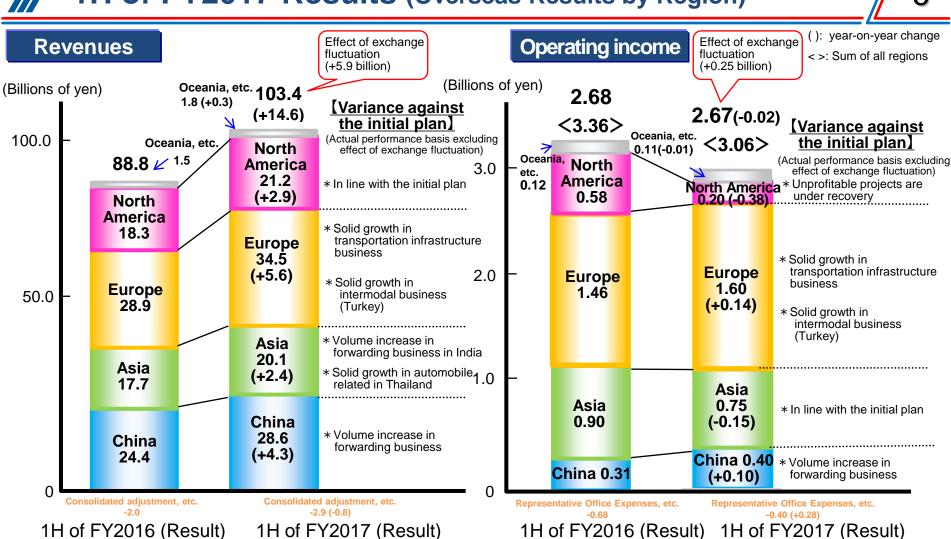
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# 1H of FY2017 Results (Detail of Variations for Operating Income)



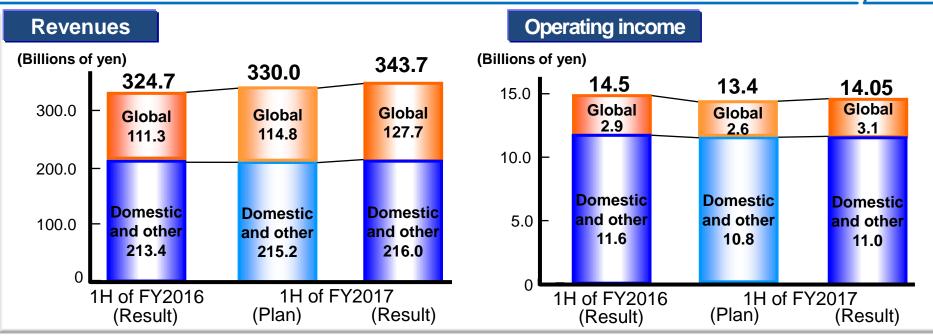


# 1H of FY2017 Results (Overseas Results by Region)



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# 1H of FY2017 Results (Reasons for Deviation from the Plan)



#### +13.7 billion yen over initial plan

\* Global: +12.9 billion yen

Effect of exchange fluctuation: +10.3 billion yen Volume increase in forwarding, etc.: +2.6 billion yen

\* Domestic, etc.: +0.8 billion yen

New projects/Volume increase, etc.: +0.8 billion yen

Both revenues and operating income grew as planned (excluding effect of exchange fluctuation)

[Initial plan]→[1H of FY2017]
USD: ¥105→¥111

EUR: ¥110→¥126 CNY: ¥15→¥16.4

#### +0.65 billion yen over initial plan

\* Global: +0.5 billion yen

Effect of exchange fluctuation: +0.45 billion yen Volume increase in forwarding, etc.: +0.05 billion yen

\* Domestic, etc.: +0.15 billion ven

Improved operating efficiency and productivity/investment timing gap, etc.: +0.15 billion yen



## 1H of FY2017 Results (Trend of New Orders/New Startups)

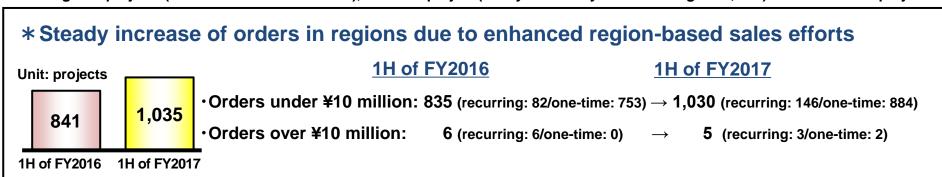
#### 1H of FY2017: Trend of new orders/new startups

**Unit: projects** 

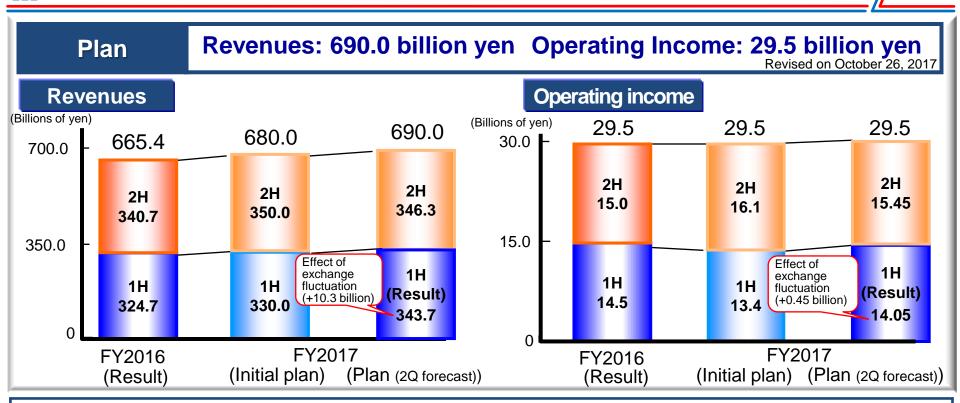
		FY2016	FY2017			
		1H	1H	YoY		
	Domestic	11	3	-8		
New startups	Global	2	4	2		
	Total	13	7	-6		
	Domestic	4	16	12		
New orders	Global	2	5	3		
	Total	6	<b>✓</b> 21	15		

#### (Reference) The number of New Orders of Domestic sales division

<Including new projects (both new and old definition), one-time project (Heavy Machinery and Plant Logistics, etc.) and small scale projects>







Revenues: 2H results to be in line with the initial plan, with new projects, effect of collaborative innovation, and actualization of business risks

Revised based on the 1H results < Full-year: 680.0 billion yen → 690.0 billion yen (+10.0 billion yen)>

Operating income: Full-year results to be in line with the initial plan, with "external environmental risks"

use: ¥105
EUR: ¥110
CNY: ¥15



# Sales Strategy[Progress Status of 2Q]

#### **DEVELOP NEW BUSINESS MODEL**

#### ■ LLP\*1 strategy

"Offer high-level LLP with consulting capability and 3PL operation (cross-sectional visualization of supply chain)"

<Service menu> —IT collaboration —

#### [Design]

Optimization design Drafting improvement plans

#### [Management]

- ·Logistics partners management (KPI)
- ·Supplier management ·Budgeting support

#### [Operation]

- Carry out shipper's operations (transportation arrangement/operation)
- 3PL operation

#### ■ Platform center for EC

Services to assist customers to increase their sales and focus on their core businesses

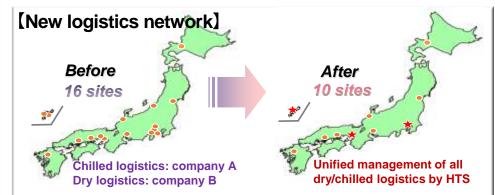
- ·Introduce labor-saving facilities (Racrew\*2/Automatic packing, etc.)
- •24-H operation (low-cost operations with facility sharing, etc.)
- Provide logistics plus a something extra services (order handling, collaborative innovation)
- Product return center (support customers to focus on their core operations)
- \*1 Lead Logistics Provide
- \*2 "Racrew" is a registered trademark of Hitachi, Ltd. in Japan

# LLP CASE STUDIES (FOOD SERVICE-RELATED)

#### [Concept]

- √ Establish nationwide network and continuous management
- √ Smooth transition to new network
- √ Flexible location/delivery system
- ✓ Optimize/ensure transparency of logistics costs





■ Locate/consolidate centers with a view to customers' growth



[New Kansai DC (tentative name)]
Operations to be started in Feb. 2018
Kansai Dry/Chilled consolidated
center with a view of operations
after ten years

# Overseas Business Strategy [Progress Status of 2Q]

## **EUROPE**

- Enhanced Bridge Turkey Project (transportation between Europe and Central Asia)
- Expanded business mainly with automobile related customers



MARS head office warehouse/ Istanbul

## **NORTH AMERICA**

- **■** Expand 3PL business
  - ·Plan to establish EC center
  - ·Implement Smart Logistics
  - Plan to establish the center in East Coast area



Pomona DC/California

# Toward sustainable growth within the region

## **ASIA**

- Expand cold chain
- Open new cold warehouse (Malaysia/Nilai)
- Expand CBT business (Innovative collaboration with SG Holdings, etc.)



Nilai Cold Warehouse/Malaysia (Operations to be started in Nov. 2018)

## **CHINA**

- Advance into inland area
- Operations started in Northwest DC (Xian)

Warehouse for stores/EC and distribution hub in Northwest area

·Established Xian Branch Office



Northwest DC/Xian



# Automobile Business (VANTEC) [Progress Status of 2Q]

#### **DOMESTIC BUSINESS**

#### [Enhanced business resources in Kanto area]

■ XD operation for exporting repair parts to North America

**Location: Gunma Prefecture** 



Start of operations: From Jan. 2017

Outline of operations: Warehouse management of repair parts (small/medium-sized—large-sized parts)

■ Logistics operations of general engine repair parts

**Location: Saitama Prefecture** 



Start of operations: From Jun. 2017

Outline of operations: Warehouse management and delivery of engine repair parts

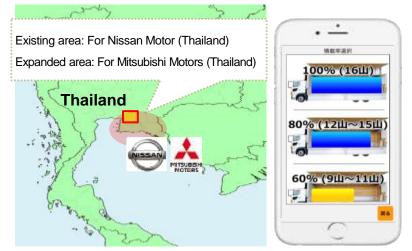
#### **OVERSEAS BUSINESS**

■ Procurement logistics for Thai factories

Start of operations: From Oct. 2017
Outline of operations: Procurement logistics
\*Improved loading efficiency with mobile
Transportation Management System (TMS)

(Data accumulation – analysis – route review

- loading ratio improvement)



# Heavy Machinery and Plant Logistics [Progress Status of 2Q]

#### **ELECTRICITY INFRASTRUCTURE BUSINESS**

- Indonesia project (large scale thermal power plant project)
  - Consortium strategy
     (Overall project management as a consortium leader)
  - ·Package PJ management
- Collaborative innovation with competitors
  - Collaborate in transportation of gas turbine rotor for Europe





#### TRANSPORTATION INFRASTRUCTURE BUSINESS

- Approach with our capability to solve issues and cost competitiveness
  - ·The U.K. (IEP) ·China (vehicle parts transportation)
- ·Qatar (Doha Metro) ·Thailand (Red Line)
- Advance into new regions/develop new businesses
  - ·Bangladesh/Egypt/Panama in Central America
- Vehicle maintenance/transportation of maintenance vehicle

#### PLANT LOGISTICS/ENVIRONMENT BUSINESS

- Increase plant logistics work for automobile industry
  - ·In-plant logistics work
  - Production equipment of parts manufacturers
- **■** Expand recycled resource logistics
  - Develop new routes (modal shift)
  - Develop new type of container



#### STRATEGIC INVESTMENT

- Domestic: Advance into new fields through asset investment (Multi-axle trailer, etc.)
- Power plant (in-plant transport)
- Collaborative innovation with competitors
- Module transport between production processes





# Heavy Machinery and Plant Logistics [Progress Status of 2Q]

### **ELECTRICITY INFRASTRUCTURE BUSINESS**

Methanol DEM plant transport project for Caribbean Gas Chemical Limited(CGCL)





# Collaborative Innovation Project with SG Holdings

[Progress Status of 2Q]

# Promote collaborative innovation and collaboration to realize seamless comprehensive logistics service

New approach to strengthen BtoB 3PL

# Build new complementary relationship

# Horizontal expansion of success case

		FY2016							
Item		Res	ults	1H Results		3Q/4Q Forecasts		Targets	
	Revenues	Operating income	Revenues	Operating income	Revenues	Operating income	Revenues	Operatin income	
3PL/Transportation	Cross-selling/optimization	1.80	0.12	2.60	0.24	4.20	0.29	6.8	0
Forwarding	New services (Smart Import), etc.	0.10	0.02	0.30	0.02	0.40	0.07	0.7	0
Heavy Machinery and Plant Logistics	New/Undeveloped fields	0.05	0.01	0.06	0.01	0.04	0.00	0.1	C
Others	Vehicles leasing/Travel business, etc.	0.03	0.00	0.10	0.01	0.07	0.01	0.2	0
Cross-selling projects (being proposed)		-	-	-	-	7.20	0.34	7.2	0
Collaborative Innovation Effect		2.0 billion	(7.5%) 0.15 billion	3.0 billion	(9.4%) 0.28 billion	12.0 billion	(6.0%) 0.72 billion	15.0 billion	(6.7%) 1.0 bi

( ): Operating margin

[Ref.] Share of profits of investments accounted for using the equity method (including SAGAWA EXPRESSCO., LTD.)

3.7 billion

2.2 billion

- Over 4.0 billion

Dividends from SAGAWA EXPRESS CO., LTD.

# Collaborative Innovation Project with SG Holdings

[Progress Status of 2Q]

# Promote collaboration in cross-selling projects

Provide one-stop service with "Integration of 3PL and Delivery"

■ New order (extract)

**Industry**: Distribution

Outline : HTS: Warehouse operation

**SG Holdings: Delivery** 

Schedule: To be started in Mar. 2018

#### ■ Proposed projects

**Industry: Apparel** 

Proposal: Logistics optimization (locations

integration, etc.)

\*Proposing projects in "Distribution/Retail", "Food", and "Apparel" industries in addition to the above

#### Collaboration in forwarding

Optimal use of domestic and overseas agencies

■ New order (extract)

Received orders for forwarding from/to the U.S. (from Pakistan/India  $\rightarrow$  to the U.S.)

# Collaboration in Heavy Machinery and Plant Logistics

**■** Collaboration projects (extract)





Proposing (ongoing) projects: Approx. 21.0 billion yen (full-year contribution)



# Collaborative Innovation Project with SG Holdings

[Progress Status of 2Q]

## Received orders for delivery inside Hitachi Group's factory

Integration of HTS's in-plant logistics and SAGAWA EXPRESS's "Smart Delivery®"

After arriving at the factory, SAGAWA EXPRESS driver delivers to multiple divisions inside the factory

Company
A

(1) Section XX, 1F,
Building A

(2) Section YY, 2F,
Building B

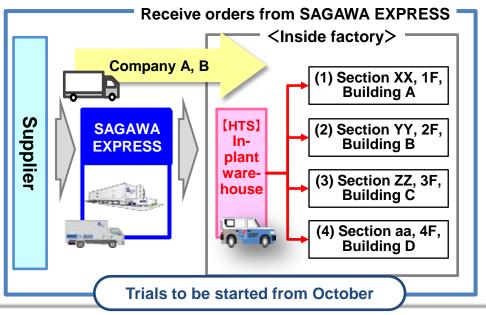
(3) Section ZZ, 3F,
Building C

(4) Section aa, 4F,
Building D

HTS's sales office inside the factory takes over in-plant delivery

HTS: Effective our in-plant network (collect delivery fee)

SG Holdings: Improve vehicle utilization rate (after arriving at the factory, head off to the next destination)



# **Accelerate Development of Smart Logistics**

## R&D CENTER (ACCELERATE IMPLEMENTATION OF NEW TECHNOLOGIES)

May: Full-scale operations started at 2nd location



Racrew

Jun: Trial implementation Oct: Practical implementation



Automated forklift



Auto-tracking AGV

**During FY2017: Planning trial implementation** 



Image recognition depalletizer

#### FY2017: Under verification

- Piece picking robot: Establish basic technology to implement in locations (Develop general technology for picking pieces)
- Utilize RFID/Drone: Product inspection by RFID and **Inventory management using Drone**
- Automated inspection system (Bar code batch scanning, etc.): Enhance image inspection accuracy to implement in locations
- Automatic packing: Establish operation required to implement in locations (Automate process of inputting goods)



# **Accelerate Development of Smart Logistics**

#### KANSAI II MEDICAL DC

■ Operation to be started in February 2018



External appearance (under construction)

Rotary piece sorters, movable racks, and automated forklifts to be implemented "Maximize facility utilization rate"







Create pleasant working environment (cafeteria, Wi-Fi, etc.)

Cafeteria

## TOYAMA PHASE IV DC (EXTENSION)

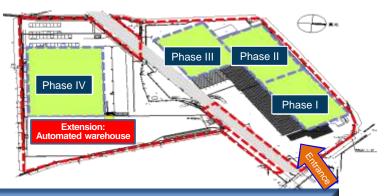
■ Operation to be started in 2019



Automated pallet storage system

Depalletizer, automated forklifts, and automatic labeling equipment to be implemented Establish a next generation model center utilizing automated storage system (labor saving → unmanned)

[ Layout drawing of Toyama DC]



Labor-saving logistics center with new technology and pleasant working environment



# Supplementary Material

< Financial Position, Cash Flows, etc. >

# (Financial Position: Consolidated Statement of Financial Position)

(Unit: 100 Million yen)

	FY2016	FY201	.7
	As of Mar. 31, 2017	As of Sep. 30, 2017	YoY
(Assets)			
Current assets	2,049	2,046	-3
Non-current assets	3,451	3,461	10
Total	5,499	5,507	8
(Liabilities)			
Current liabilities	1,511	1,420	-91
Non-current liabilities	2,079	2,099	20
Total	3,590	3,519	-71
(Equity)			
Equity attributable to stockholders	1,875	1,951	76
of the parent company	1,073	1,551	, 0
Non-controlling interests	34	36	2
Total	1,909	1,987	78
Total liabilities and equity	5,499	5,507	8

# (Cash Flows: Consolidated Statement of Cash Flows)

(Unit: 100 Million yen)

	FY2016	FY201	.7
	1H	1H	YoY
Net cash provided by operating activities	72	100	28
Net cash used in investing activities	-680	-44	636
Net cash provided by (used in) financing activities	617	-120	-736
Effect of exchange rate changes on cash and cash equivalents	-18	11	29
Net increase in cash and cash equivalents	-9	-53	-44
Cash and cash equivalents at beginning of year	451	575	123
Cash and cash equivalents at end of year	442	522	80

# (Major Financial Indicator • Major Operating Expenses)

#### Financial Indicator etc.

		FY2016	1H of FY2017
Total equity attributable to stockholders of the parent company*1	(100 Million yen)	34.1 1,875	35.4 1,951
Total equity per share attributable to stockholders of the parent company	(Yen)	1,680.70	1,749.01
Basic earnings per share attributable to stockholders of the parent company	(Yen)	167.66	
Return on equity (ROE) (annual)	(%)	10.3	9.8*2
Return on assets (ROA)(annual)	(%)	3.7	3.4 <sup>*3</sup>
Price book-value ratio (PBR)	(Ratio)	1.38	1.49

<sup>\*1.</sup> indicates total equity attributable to stockholders of the parent company ratio(%)

#### Major Operating Expenses (Unit: 100 Million yen, (): composition ratio (%))

	FY2016 1H		FY2017					
			1	Н	YoY			
			1H		% change	change		
Subcontract Expenses	(50.2)	1,629.6	(51.5)	1,769.0	109%	139.3		
Personnel Expenses	(24.7)	802.1	(24.1)	829.0	103%	26.9		
Rent Expenses	(7.7)	251.0	(7.3)	252.3	100%	1.2		
Depreciation Expenses	(2.8)	91.6	(2.7)	94.2	103%	2.6		

<sup>\*2.</sup> Forecast for the end of FY2017. \*3. Annualized rate.

# (Capital Expenditures · Number of Employees)

### Capital Expenditures

(Unit: 100 Million yen)

	FY2	016	FY2017		
	1H	Full Year	1H	Full Year (Plan)	
Purchased Assets *1	82.3	156.7	49.3	204.5	
(Reference) Leased Assets*2	107.9	217.7	107.2	390.0	
(Reference) Depreciation Expenses	91.6	187.4	94.2	192.2	

<sup>\*1.</sup> Based on fixed assets recorded in the balance sheet. \*2. Allocated over the period of the lease.

## (Ref.) Number of Employees\*1

(Unit: Person)

	FY2	016	FY2017			
	1H	Full Year	1H	Full Year (Plan)		
Regular Employees	25,344	25,274	25,385	26,279		
Employees and others*2	22,430	22,665	22,689	22,536		
Consolidated	47,774	47,939	48,074	48,815		

<sup>\*1.</sup> Excluding employees of associates accounted for by the equity method.

<sup>\*2.</sup> Including employees who were reemployed after reaching mandatory retirement age.





#### Reference

## **Results by Business Category (estimated)**

\*. ( ): Excluding amortization of customer-related intangible assets. (Unit: 100 Million yen)

		1H of FY2016 (Result) 1H of			t) 1H of FY2017 (Result)			Full Y	ear of FY (Revised on	<b>2017 (Plan)</b> oct.26)
		Revenues	Operating income	Operating margin	Revenues	Operating income	Operating margin	Revenues	Operating income	Operating margin
	Domestic	1,706	90.8	5.3%	1,718	84.1	4.9% (4.9%)	3,512	186.7	5.3% (5.4%)
	Global	545	27.4	5.0%	612	26.2	4.3% (4.6%)	1,191	45.8	3.8% (4.1%)
	3PL	2,251	118.2	5.3%	2,330	110.3	4.7% (4.9%)	4,704	232.6	4.9% (5.0%)
	Domestic	222	2.8	1.3%	246	4.8	2.0% (2.9%)	489	7.1	1.5% (2.4%)
	Global	250	2.1	0.9%	307	3.5	1.1% (2.1%)	570	5.1	0.9% (2.0%)
For	warding	473	5.0	1.0%	553	8.3	1.5% (2.4%)	1,058	12.2	1.2% (2.2%)
	Domestic	328	7.3	2.2%	333	10.1	3.0% (4.3%)	692	22.6	3.3% (4.5%)
	Global	95	3.0	3.2%	114	1.0	0.9% (1.3%)	228	4.7	2.1% (2.5%)
Aut	omobile	423	10.3	2.4%	447	11.2	2.5% (3.6%)	920	27.3	3.0% (4.0%)
Othe	er services	100	11.5	11.5%	107	10.7	10.0% (10.0%)	218	22.9	10.5% (10.5%)
٦	Total	3,247	145.0	4.5%	3,437	140.5	4.1% -	6,900	295.0	4.3% -

<sup>\*.</sup> Company-wide expenses is planed to partly change the method of allocation from FY2017. Figures above are reflected this alternation.

October 26, 2017

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