May 24, 2019

Mid-term Management Plan

-LOGISTEED/2021/-

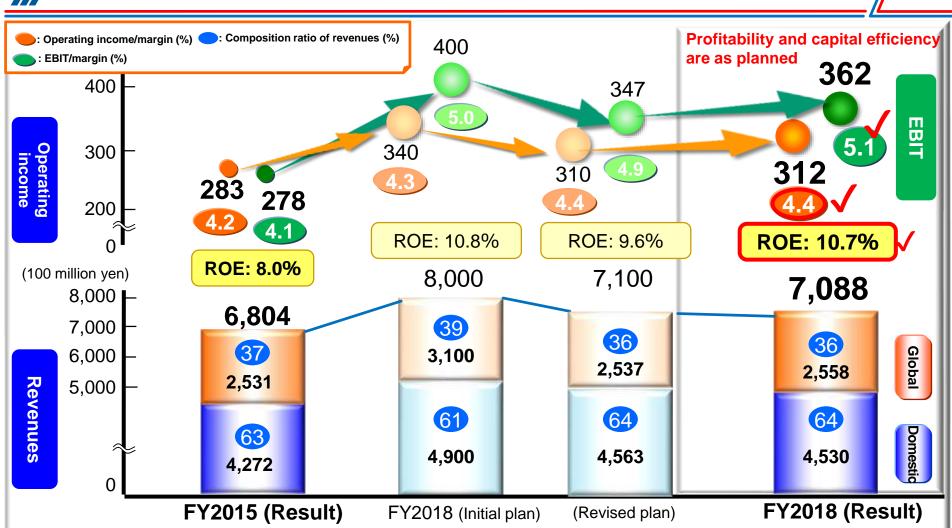
Hitachi Transport System, Ltd.

Mid-term Management Plan

- Review of "Value Creation 2018"
- Mid-term Management Plan "LOGISTEED 2021"
 - √ Enhance the Core Domain
 - ✓ Acquire New Growth Opportunities
 - ✓ Investment Strategy/Dividend Policy
 - √ Environment/Society/Governance
 - ✓ Numerical Targets



Review of "Value Creation 2018"



Mid-term Management Plan: Business Environment

Changing supply chain due to digitalization technology

- Best logistics ever
 - "RFID/traceability" "Route optimization" "Supply/demand simulation"
- Intermediate procurement/sales "E-marketplace" "E-procurement system"
- Facilitate cash flow "Blockchain" "Crowdfunding"
- Offer market/ transaction information

"BI system" "Recommender system"

Expansion of supply chain solutions Connect "points" to "lines" Introduction of RFID/blockchain Consistent data: A line of activities Data silos: Points of activities Consolidate four flows through LOGISTEED Commerce Information Logistics **LOGISTEED**

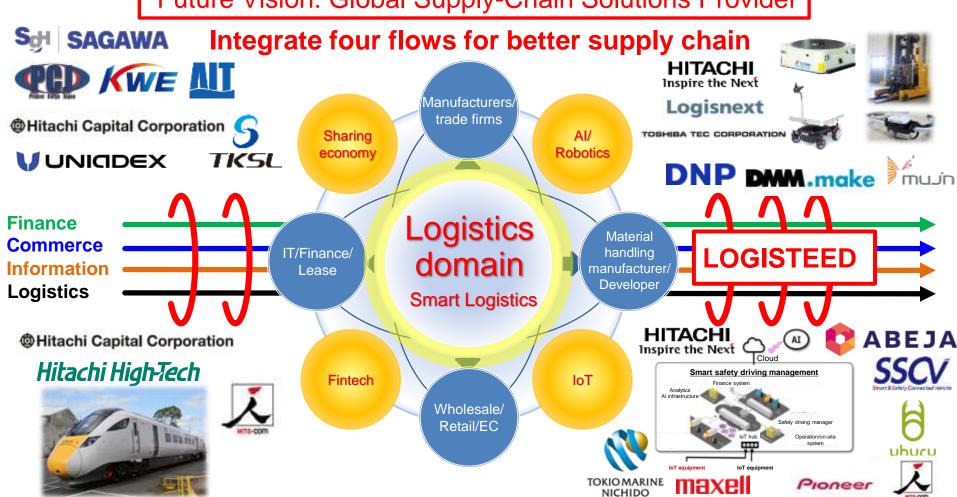
"Market changes +
Obsolescence of the existing technologies = Leadership struggle across industries"

Hitachi Transport System
[Logistics "Gemba" power × Platform]
[Digital transformation × Business]



Mid-term Management Plan "LOGISTEED 2021"

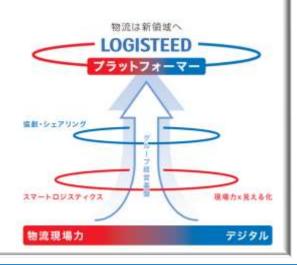
Future Vision: Global Supply-Chain Solutions Provider





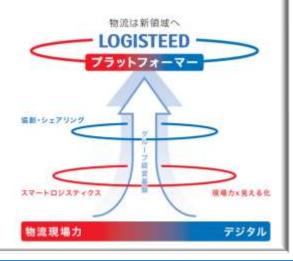
[Change and Evolution toward LOGISTEED]

- Build a solid core domain (Smart Logistics)
- Collaborative innovation strategy aiming at further expansion of domains
- Supply chain based on and originating from Logistics
 - √ Digital transformation × Business
 - √ Logistics "Gemba" power × Platform
- Succession of hands-on approach
- **■** Environment/Society/Governance



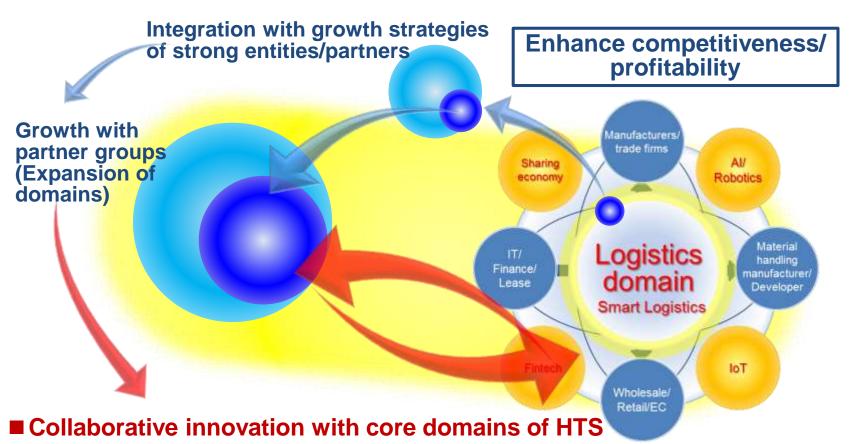


Enhance the Core Domain





Enhance the Core Domain: Portfolio Strategy



- **■** Expansion of business domain with strong business model
 - Mutual sustainable growth and improvement of corporate value



Enhance the Core Domain: Regional Strategy

Offer sophisticated logistics solutions rooted in the region

EUROPE

Business expansion in Western European market using strong transportation network

- Expand intermodal business from Turkey (Develop to Western Europe and Central Asia)
- Innovation Center (the U.K.)
- Approach to African market

 (Final frontier: Economic zone with 1.2 billion people)



NORTH AMERICA

Expand/strengthen service areas/domains

- Expand transportation network and promote sharing economy
- Implement collaborative strategy including various industries



ASIA

Aggressive investment in growing market

- Enhance SC network in India (Deal with GST)
- Expand cold chain (Malaysia/Indonesia)
- Cross-border transportation in the Indochina Peninsula

(Enhance collaborative innovation with SG Holdings)



CHINA

Focus on high value-added business, expand to inland area

- Expand inland business (Chongqing, Chengdu, etc.)
- Delta initiative (Greater Bay Area)
- High Quality & Value (Medical/Dangerous cargo/LCM* solution)
- Belt and Road (Intercontinental railway transport)

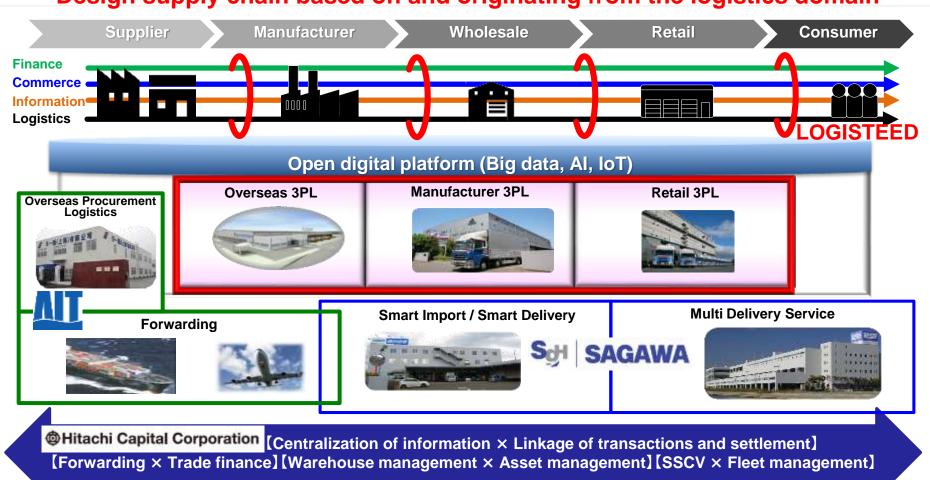


* Life Cycle Management



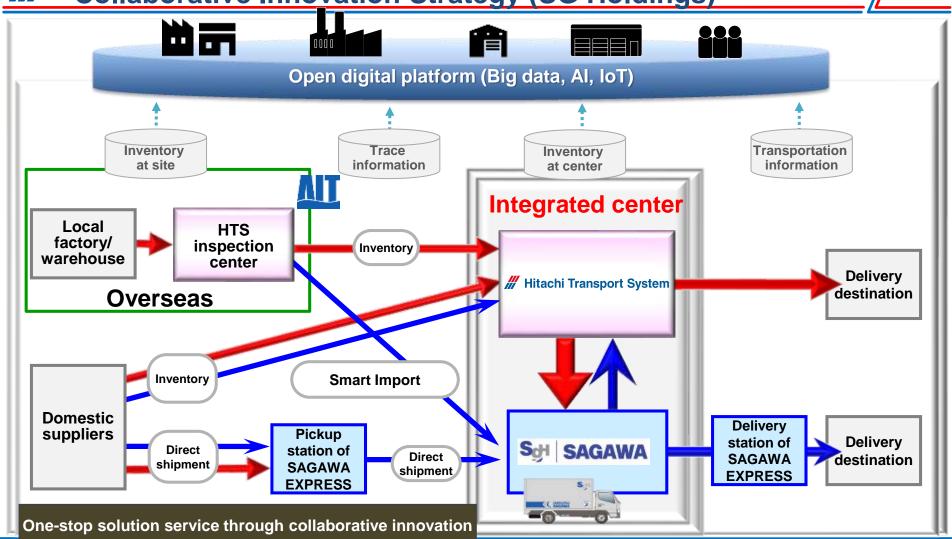
Enhance the Core Domain: Collaborative Innovation Strategy

Design supply chain based on and originating from the logistics domain





Enhance the Core Domain: Collaborative Innovation Strategy (SG Holdings)





Enhance the Core Domain: Collaborative Innovation Strategy (AIT)



Export from China

Import to Japan









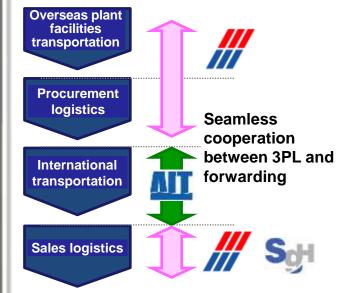
Open Digital Platform (Big data, Al, IoT)

■ New marketing with AIT's sales capability × HTS's network (Sea transportation to North America, etc.) ■ Promote sharing between AIT and the HTS Group

Sharing with AIT



[3PL Business (Domestic/Overseas)]



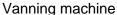
- **■** Creation of new customer value
- + Differentiation through new service (EC platform)



Enhance the Core Domain: Smart Logistics

■ Accelerate development of new Smart Logistics technology and its on-site implementation







Rider-type automated forklift



Depalletizer



Piece picking robot

☑ Hardware + Software (Al/Volume projection/Blockchain technology, etc.) → Accelerate R&D and verification

■ Enhance transport management

- **☑** Enhance and optimize transportation capacity
 - Utilize SSCV (Co-existence and co-prosperity with transportation companies)
 - Transport digital/TMS (VANTEC)
- **☑** Utilize multi-axle trailer

Use data analysis to draw up and implement transport improvement plan





Multi-axle trailer



Enhance the Core Domain: VC21 Activities

■ Promotion of personal ownership (VC21* activities)



Share purpose, process, and goal of policy to

consolidate an improvement culture which leads to challenges to new domains



Organization continuing to improve with each employee having "the sense of ownership"

Visualizing improvement activities



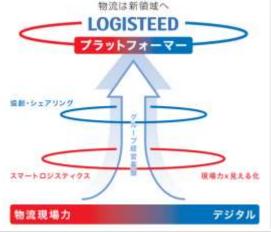
Culture of praise



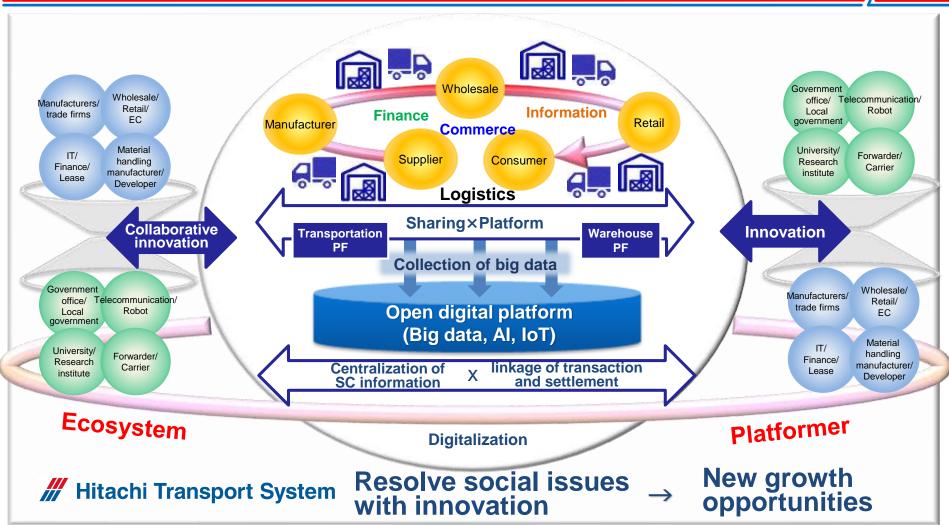




Acquire New Growth Opportunities



Acquire New Growth Opportunities

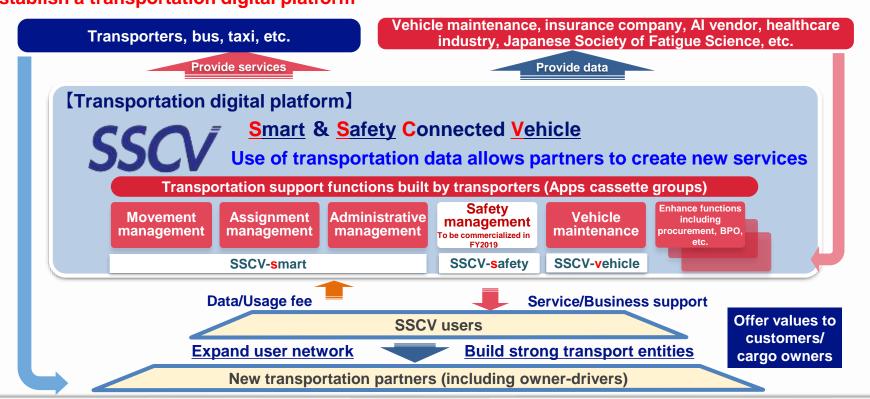


Platform for Safety and Security



Protect drivers from car accidents by making full use of IoT technology and support small- and medium-sized transport partners

"SSCV-safety (safety management)" to be commercialized in FY2019. Integrate "SSCV-smart (vehicle movement/assignment/administrative management)" and "SSCV-vehicle (vehicle maintenance)" to establish a transportation digital platform





EC Platform (Evolution of Smart Warehouse)

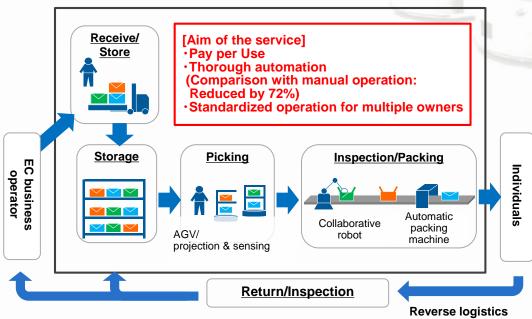
Expand "Logistics "Gemba" power × Platform" through digitalization

Concept

Sharing of "automated facilities," "system," "space," and "man power"

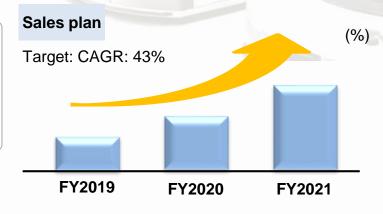
Contribute to expansion of customers' EC

■ EC platform center (Kasukabe DC) < To be commercialized in FY2019 (scheduled) >



[Future plans]

- Promote expansion to multiple locations (Kanto, Kansai, and other areas)
- •Enhance functions (insurance, settlement, returns, etc.)





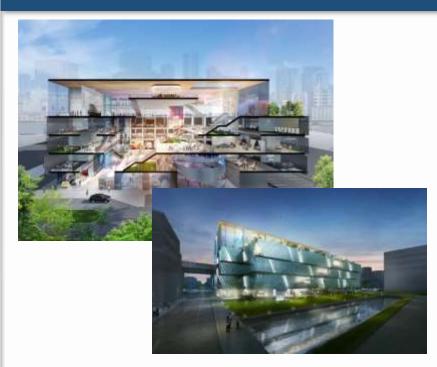
Opening Innovation Center in the U.K.

- **■** Location: Sunderland, the U.K.
- Opening date: January 2019



- ☑ R&D of new technologies through industrygovernment-academia collaboration
- **☑** Safety training center (forklift, etc.)
- ☑ Promoting global expansion of new technologies

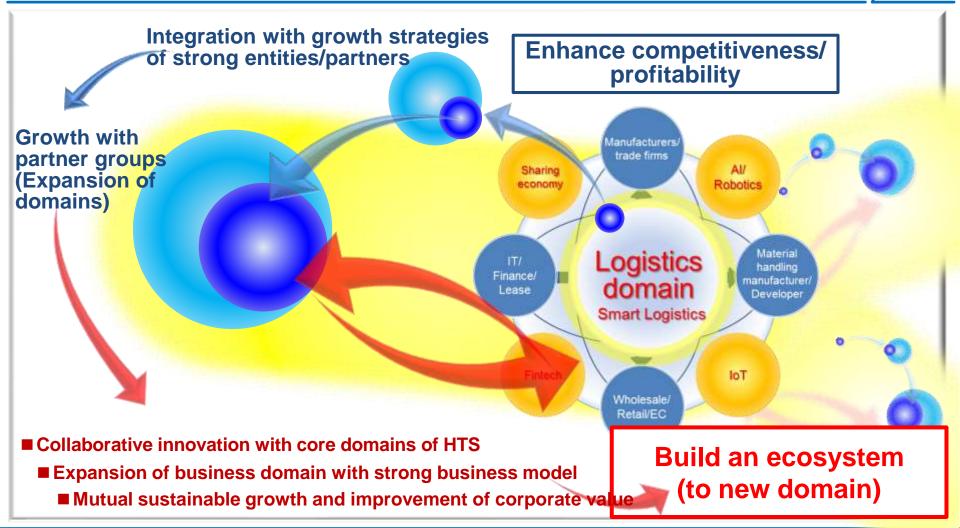
Innovation Lab Plan (Tokyo)



- ☑ Collaborative innovation area with customers/ partners, etc.
- ☑ Sending out the HTS Group's values and LOSISTEED
- ☑ Fostering human resources to create innovation



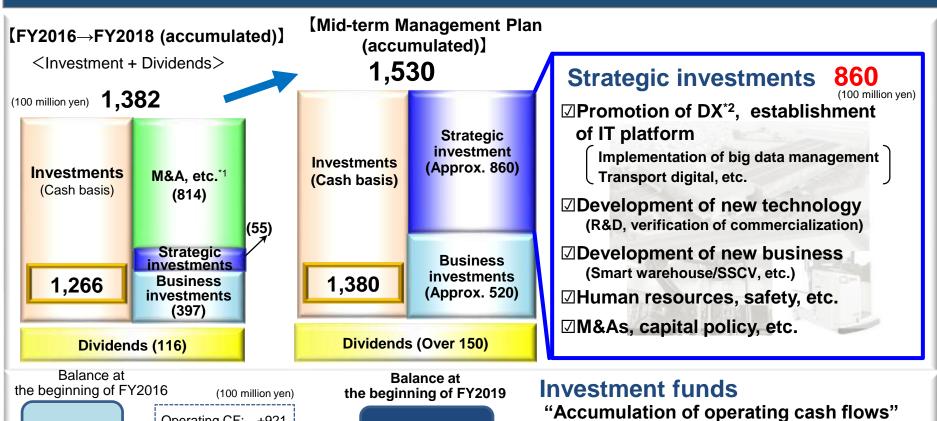
From Enhancing the Core Domain to Ecosystem





Investment Plan (Cash Basis/Accumulated)

Strategic investment for change and evolution into "LOGISTEED"



1,084

451

Operating CF:

Investing CF:

Financing CF:

+921

+603

(891)

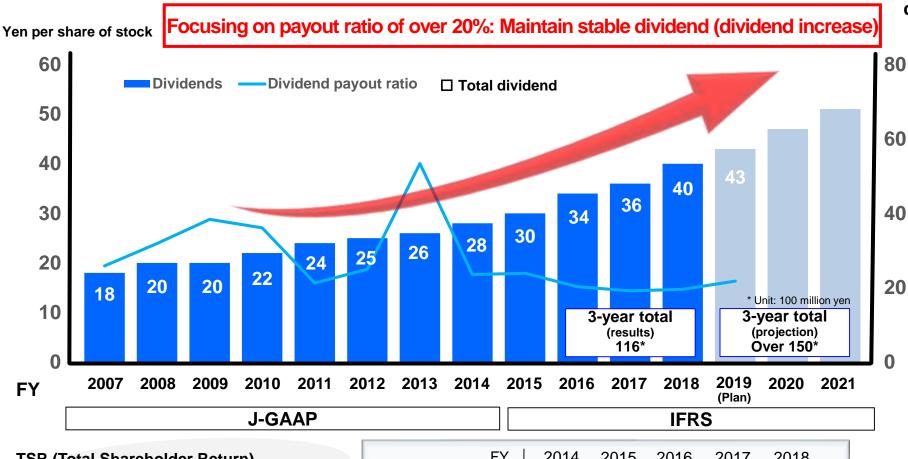
+ "Financing cash flows"

→ Secure funds for the growth

^{*1} Including share acquisition and put option

^{*2} Digital transformation

%



TSR (Total Shareholder Return) outperformed TOPIX

^{*} Index being the stock price as of March 31, 2014 as 100

FY	2014	2015	2016	2017	2018
TSR of HTS	110	116	143	186	206 %
TOPIX incl. dividend	131	117	134	155	147

Environment/Society/Governance (Relationship with SDGs)

Focus on four objectives to drive innovation forward in supply chains with an eye to creating a sustainable society

— Strengthen initiatives using PDCA cycle based on the following activities—

1. Pursue Next-generation Industries and Lifestyles











Key activities

 Promote total optimization of supply chain by making full use of advanced technologies

3. Ensure Excellent Quality and Resilience









Key activities

- Pursue high quality logistics services
- ·Reduce wastes and emissions
- ·Disaster recovery assistance

2. Enhance Occupational Safety and Productivity







Key activities

- Secure safety in operation and transportation
- Promote diversity of the workplace

4. Realize Low-carbon Business Processes





Key activities

- Increase energy efficiency
- Introduce renewable energy



Mid-term Management Plan: Numerical Targets

